

INTRODUCTION

JURISDICTION AND VENUE

3. Defendant conducts business in the State of Illinois, and as such, personal jurisdiction is established.

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PARTIES

5. Plaintiff is a natural person residing in University Park, Illinois.

6. Plaintiff is a “consumer” as that term is defined by 15 U.S.C. § 1692a(3).

7. Defendant is a corporation with its principal place of business located at 1327 Highway 2 West, Suite 100, Kalispell, MT 59901.

8. Defendant is a “debt collector” as that term is defined by 15 U.S.C. § 1692a(6).

9. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

10. At all relevant times, Defendant contacted Plaintiff in its attempt to collect an alleged consumer debt for a Comcast bill.

11. Upon information and belief, the alleged debt at issue arose out of transactions which were allegedly for personal, family, or household purposes, as Plaintiff has no business debt

12. Throughout June 2014, Defendant’s collectors, including but not limited to Ronell Moore, placed repeated harassing telephone calls to Plaintiff’s cellular telephone in its attempts to collect this alleged debt.

13. Defendant’s calls originated from numbers including, but not limited to 877-236-5791, which the undersigned has confirmed belongs to Defendant.

14. Plaintiff told Defendant to stop calling her.

15. However, despite Plaintiff’s request to cease communication, Defendant persisted in calling her.

16. Once Defendant was told the calls were unwanted and to stop, there was no

1 lawful purpose to making further calls, nor was there any good faith reason to place calls.

2 17. None of Defendant's telephone calls placed to Plaintiff were for "emergency
3 purposes," as specified in 47 U.S.C. §227(b)(1)(A).

4 18. Defendant's actions in attempting to collect the alleged debt were harassing,
5 abusive, and taken with the intent to coerce payment from Plaintiff.

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7 **COUNT I**
8 **DEFENDANT VIOLATED §§ 1692d and 1692d(5) OF THE**
9 **FAIR DEBT COLLECTION PRACTICES ACT**

10 19. Section 1692d of the FDCPA prohibits debt collectors from engaging in any
11 conduct the natural consequence of which is to harass, oppress or abuse any person, in
12 connection with the collection of a debt.

13 20. Section 1692d(5) of the FDCPA prohibits debt collectors from causing a
14 telephone to ring or engaging any person in telephone conversation repeatedly or continuously
15 with the intent to annoy, abuse or harass any person at the called number.

16 21. Defendant violated §§ 1692d and 1692d(5) of the FDCPA when it caused
17 Plaintiff's telephone to ring repeatedly and continuously with the intent to harass or annoy
18 Plaintiff, when it continued to call her after it knew its calls were unwanted, and when it engaged
19 in other harassing, oppressive and abusive conduct.

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21 **COUNT II**
22 **DEFENDANT VIOLATED §§ 1692f OF THE**
23 **FAIR DEBT COLLECTION PRACTICES ACT**

24 22. Section 1692f of the FDCPA prohibits debt collectors from using unfair or
25 unconscionable means to collect or attempt to collect a debt.

1 23. Defendant violated §1692f of the FDCPA when it caused Plaintiff's telephone to
2 ring repeatedly and continuously with the intent to harass or annoy Plaintiff, when it continued to
3 call her after it knew its calls were unwanted, and when it used other unfair and unconscionable
4 means to attempt to collect a debt.

5 **COUNT IX**
6 **DEFENDANT VIOLATED THE**
7 **TELEPHONE CONSUMER PROTECTION ACT**
8 **("TCPA")**

9 24. Section 227(b)(3)(A) of the TCPA authorizes a private cause of action for a
10 person or entity to bring in an appropriate court of that state "an action based on a violation of
11 this subsection or the regulations prescribed under this subsection to enjoin such violation."

12 25. Section 227(b)(3)(B), of the Act authorizes a private cause of action for a person
13 or entity to bring in an appropriate court of that state "an action to recover for actual monetary
14 loss from such a violation, or to receive \$500 in damages for each such violation, whichever is
15 greater."

16 26. Despite the fact that Plaintiff revoked consent with Defendant by requesting that
17 no further calls be placed to cell phone, Defendant repeatedly placed non-emergency calls to
18 Plaintiff's telephone without Plaintiff's consent.

19 27. The Act also authorizes the Court, in its discretion, to award up to three (3) times
20 the actual damages sustained for violations.

21 28. Here, upon information and belief, Defendant repeatedly and regularly placed
22 non-emergency, automated calls to Plaintiff's telephone, using a pre-recorded or artificial voice
23 in violation of 47 U.S.C. Section 227(b)(1)(B).

24 29. Defendant called Plaintiff on her telephone dozens of times.
25

1 30. Defendant's conduct violated §227(b)(1)(A)(iii) of the TCPA by making any call
2 using any automatic telephone dialing system or an artificial prerecorded voice to a telephone
3 number assigned to a cellular telephone service after Plaintiff revoked consent for calls to be
4 placed to that number.

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6 WHEREFORE, Plaintiff, MARKESHA PERKINS, respectfully prays for a judgment as
7 follows:
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- 9 a. All actual damages suffered pursuant to 15 U.S.C. § 1692k(a)(1);
10 b. Statutory damages of \$1,000.00 for the violation of the FDCPA pursuant to
11 15 U.S.C. § 1692k(a)(2)(A);
12 c. All reasonable attorneys' fees, witness fees, court costs and other litigation
13 costs incurred by Plaintiff pursuant to 15 U.S.C. § 1693k(a)(3);
14 d. Statutory damages of \$500.00 for each violation of the TCPA, pursuant to 47
15 U.S.C. §227(c)(5)(B); and
16 e. Any other relief deemed appropriate by this Honorable Court.

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18 **DEMAND FOR JURY TRIAL**

19 PLEASE TAKE NOTICE that Plaintiff, MARKESHA PERKINS, demands a jury trial
20 in this case.

RESPECTFULLY SUBMITTED,

KIMMEL & SILVERMAN, P.C.

DATED: 9-26-14

By: /s/ Amy L. Bennecoff

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